

## GED - Bug #2043

### Cliquer/Glisser ne marche pas sous firefox 4 sous MAC

05/30/2011 04:43 PM - yann delcambre

<b>Status:</b> Closed	<b>Start date:</b> 05/30/2011
<b>Priority:</b> High	<b>Due date:</b>
<b>Assignee:</b> Yann Chastagnier	<b>% Done:</b> 100%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b> Version 5.15	<b>Spent time:</b> 0.00 hour
<b>Navigateur:</b> Tous	<b>Système d'exploitation:</b>
<b>Votre version de Silverpeas:</b> 5.6	<b>Votre base de données:</b> PostgreSQL
<b>Description</b>	
Cliquer/Glisser ne marche pas sous firefox 4 sous MAC .	
Quand on glisse un document, dans la fenetre java (qui semble s'etre bien chargé), il ne se passe rien.	
<b>Related issues:</b>	
Related to Silverpeas Core - Bug #1040: Chrome + MacOS + JUpload	<b>Closed</b> <b>09/21/2010</b>
Related to Silverpeas Core - Bug #1039: Safari + MacOS + JUpload sur Silverpe...	<b>Closed</b> <b>09/21/2010</b>
Related to Silverpeas Core - Bug #4764: Glisser/Déposer impossible sous MAC	<b>Closed</b> <b>07/25/2013</b>
Related to Silverpeas Core - Feature #5710: Glisser / déposer en HTML5	<b>Closed</b> <b>06/20/2014</b>

### History

#### #1 - 06/01/2011 10:44 AM - Nicolas Eysseric

- Tracker changed from Bug to Support
- Status changed from New to Feedback

A priori, il ne s'agit pas d'un problème de Silverpeas mais bien d'un problème Firefox/Mac.  
Plus d'info ici notamment : <http://support.mozilla.com/fr/questions/753187>

#### #2 - 07/25/2011 07:15 PM - yann delcambre

N'y a t'il pas une solution pour mes utilisateurs?

Le nombre de mise à jour est maintenant presque total et ils ne peuvent plus utiliser le cliquer/glisser silverpeas.

#### #3 - 07/26/2011 10:55 AM - François Cedelle

J'attends aussi une solution à ce pb depuis un certains temps...

En attendant, deux moyens de contournement :

- Utiliser le copié/collé à la place du glissé/déposé. (Clique droit sur l'applet java, coller)
- Utiliser Safari. Il y a un message d'erreur après chaque glissé/déposé, mais en fait ça marche. Il suffit de rafraichir l'onglet de prévisualisation...

#### #4 - 09/13/2011 11:03 AM - Laurent Loiseau

A priori c'est un problème qui vient de l'intégration de java et de Firefox sous Mac OS :  
[https://bugzilla.mozilla.org/show\\_bug.cgi?id=588455](https://bugzilla.mozilla.org/show_bug.cgi?id=588455)

#### #5 - 09/13/2011 11:34 AM - Emmanuel Hugonnet

Le problème semble aussi se poser sur Safari 5.1  
<http://lists.apple.com/archives/java-dev/2011/Jul/msg00177.html>  
<http://lists.apple.com/archives/java-dev/2011/Jul/msg00070.html>

<quote>

As a workaround, you can detach the applet from the web page by holding down Cmd-Shift and dragging. The detached applet should respond correctly any DnD operations.

</quote>

**#6 - 11/24/2011 11:53 AM - yann delcambre**

y a t'il un action de prévu pour que le service de Cliquer/Glisser soit fonctionnel?

**#7 - 11/24/2011 11:59 AM - Emmanuel Hugonnet**

C'est un problème venant de chez Apple qu'il ne nous est pas possible de gérer. Aucune action n'est possible actuellement, à part faire en sorte que les clients Apple se plaignent du fait qu'Apple fournisse une version limitée et buggée du plugin Java.

**#8 - 11/24/2011 12:21 PM - yann delcambre**

il doit être possible de reprendre la fonctionnalité avec des langages plus standards et intégrés au navigateur comme javascript ou html5.

Est il possible de désactiver la fenêtre de cliquer/déposer quand un utilisateur se connecte a partir d'un poste apple?

**#9 - 11/24/2011 12:33 PM - Emmanuel Hugonnet**

HTML 5 devrait le permettre cependant le support n'est pas identique selon le navigateur et la norme est loin d'être définie (on parle de 2013).

**#10 - 12/01/2011 06:33 PM - Emmanuel Hugonnet**

<http://css.dzone.com/articles/drag-and-drop-uploading>

Ainsi que l'indique cet article l'upload via Drag and Drop ne sera possible qu'à partir de la version 10 d'Internet Explorer et il n'y a pas de support pour Opera.

**#11 - 01/31/2012 06:30 PM - yann delcambre**

J'ai retesté depuis un mac.

L'applet java ne détecte plus le dépôt du fichier.

C'est le navigateur (firefox, chrome, safari) qui ouvre directement le document dans la page web.

**#12 - 02/01/2012 08:38 AM - Emmanuel Hugonnet**

Comme indiqué c'est un bug de la nouvelle implémentation du plugin Java par Apple donc cela touche tous les navigateurs sur Mac OS X.

**#13 - 02/01/2012 09:29 AM - yann delcambre**

Comme indiqué cela n'a plus le même comportement.

Avant il ne se passait rien. Maintenant la détection du dépôt n'est plus "trapé" et c'est le navigateur qui ouvre le fichier à la place.

**#14 - 04/17/2012 08:11 AM - François Cedelle**

Bonjour,

Avec Firefox 12 et Chrome 18, nous avons toujours la même erreur.

Alors que sur le site de démo de JUpload [http://jupload.sourceforge.net/advanced\\_js\\_demo.html](http://jupload.sourceforge.net/advanced_js_demo.html)

l'import par copier/coller semble fonctionner bien, sans afficher d'erreur...

L'implémentation faite dans Silverpeas semble donc à l'origine du problème.

**#15 - 04/17/2012 11:35 AM - Emmanuel Hugonnet**

- Assignee set to Emmanuel Hugonnet

Avez vous des traces dans la console Java de votre navigateur ?

Pourriez vous nous fournir les traces :

[http://jupload.sourceforge.net/howto-support.html#Give\\_the\\_debug\\_output](http://jupload.sourceforge.net/howto-support.html#Give_the_debug_output)

**#16 - 04/17/2012 02:01 PM - François Cedelle**

La console java reste muette sur le site JUpload

Et voici ce que donne leur console de debug :

```
00127 13:53:48.648 wjhk.jupload2.JUploadApplet [DEBUG] Action : paste
00128 13:53:48.656 wjhk.jupload2.JUploadApplet [DEBUG] Creation of the DefaultFileData for
/Users/felix/Desktop/Dossier-Hebergement-Mutualise-Multi-Techno.V2-1.odt(root: /Users/felix/Desktop)
00129 13:53:53.677 wjhk.jupload2.JUploadApplet [DEBUG] Action : Envoyer
00130 13:53:53.677 wjhk.jupload2.JUploadApplet [DEBUG] DefaultFileUploadThread created
00131 13:53:53.677 wjhk.jupload2.JUploadApplet [DEBUG] Using wjhk.jupload2.upload.FileUploadThreadHTTP
00132 13:53:53.678 wjhk.jupload2.JUploadApplet [DEBUG] Upload done by using the wjhk.jupload2.upload.FileUploadThreadHTTP class
00133 13:53:53.678 FileUploadManagerThreadImpl thread [DEBUG] Start of the FileUploadManagerThreadImpl
00134 13:53:53.678 FilePreparationThread [DEBUG] ===== Start of file preparation
(Dossier-Hebergement-Mutualise-Multi-Techno.V2-1.odt)
00135 13:53:53.679 PacketConstructionThread [DEBUG] Start of PacketConstructionThread
```

```

00136 13:53:53.679 FileUploadThreadHTTP [DEBUG] Start of the FileUploadThread
00137 13:53:53.679 FilePreparationThread [DEBUG] wjkh.jupload2.upload.FilePreparationThread.prepareFiles(): before call to
beforeUpload()
00138 13:53:53.679 FilePreparationThread [DEBUG] ===== End of file preparation
(Dossier-Hebergement-Mutualise-Multi-Techno.V2-1.odt)
00139 13:53:53.679 FilePreparationThread [DEBUG] wjkh.jupload2.upload.FilePreparationThread.anotherFilesReady(): before call(1) to
newlyPreparedFileData.getUploadLength()
00140 13:53:53.679 FilePreparationThread [DEBUG] wjkh.jupload2.upload.FilePreparationThread.checkIfNextPacketIsReady(): before
call(2) to currentFileData.getUploadLength()
00141 13:53:53.683 PacketConstructionThread [DEBUG] Poisoned UploadFileData received, PacketConstructionThread will exit normally
00142 13:53:53.683 PacketConstructionThread [DEBUG] PacketConstructionThread: end of loop, the thread is about to finish
00143 13:53:53.683 FileUploadManagerThreadImpl thread [DEBUG] Waiting for fileUploadThread to die
00144 13:53:53.683 PacketConstructionThread [DEBUG] End of PacketConstructionThread
00145 13:53:53.683 FileUploadThreadHTTP [DEBUG] file Dossier-Hebergement-Mutualise-Multi-Techno.V2-1.odt: content=27445 bytes,
getAdditionnalBytesForUpload=998 bytes
00146 13:53:53.684 FileUploadThreadHTTP [DEBUG] chunkHttpParam: jupart=0&jufinal=1
00147 13:53:53.684 FileUploadThreadHTTP [DEBUG] [initByteArrayEncoder] proxy=DIRECT, proxy.type=DIRECT, useProxy=false,
url.host=jupload.sourceforge.net, url.port=-1
00148 13:53:53.684 FileUploadThreadHTTP [DEBUG] [onAppendHeader] Start
00149 13:53:53.685 FileUploadThreadHTTP [DEBUG] [onAppendHeader] Header appended; Cookie:
00150 13:53:53.685 FileUploadThreadHTTP [DEBUG] [onAppendHeader] Header appended; User-Agent: Mozilla/5.0 (Macintosh; Intel Mac
OS X 10.7; rv:12.0) Gecko/20100101 Firefox/12.0
00151 13:53:53.685 FileUploadThreadHTTP [DEBUG] [onAppendHeader] End
00152 13:53:53.685 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append] Content-Type: multipart/form-data; boundary=
00153 13:53:53.685 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append] -----pefp46e1ulq
00154 13:53:53.686 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append]
00155 13:53:53.686 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append] Content-Length:
00156 13:53:53.687 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append] 28443
00157 13:53:53.687 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append]
00158 13:53:53.687 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append]
00159 13:53:53.687 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append]
00160 13:53:53.688 FileUploadThreadHTTP [DEBUG] Using non SSL socket, direct connection
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] === main header (len=338):
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] POST /upload_dummy.html HTTP/1.0\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Host: jupload.sourceforge.net\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Accept: */*\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Accept-Encoding: identity\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Connection: close\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Cookie: \r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] User-Agent: Mozilla/5.0 (Macintosh; Intel Mac OS X 10.7; rv:12.0) Gecko/20100101
Firefox/12.0\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Content-Type: multipart/form-data; boundary=-----pefp46e1ulq\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] Content-Length: 28443\r\n
00161 13:53:53.689 FileUploadThreadHTTP [DEBUG] \r\n
00162 13:53:53.689 FileUploadThreadHTTP [DEBUG] === main header end
00163 13:53:53.690 FileUploadThreadHTTP [DEBUG] --- fileheader start (len=952):
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Disposition: form-data; name="mimetype0"\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Transfer-Encoding: 8bit\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Type: text/plain; charset=UTF-8\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] \r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] application/octet-stream\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Disposition: form-data; name="pathinfo0"\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Transfer-Encoding: 8bit\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Type: text/plain; charset=UTF-8\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] \r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] /Users/felix/Desktop\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Disposition: form-data; name="relpathinfo0"\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Transfer-Encoding: 8bit\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Type: text/plain; charset=UTF-8\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] \r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] \r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Disposition: form-data; name="filemodificationdate0"\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Transfer-Encoding: 8bit\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Type: text/plain; charset=UTF-8\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] \r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] 24/02/2012 14:29:34\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Disposition: form-data; name="File0";
filename="Dossier-Hebergement-Mutualise-Multi-Techno.V2-1.odt"\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] Content-Type: application/octet-stream\r\n
00164 13:53:53.690 FileUploadThreadHTTP [DEBUG] \r\n

```

```

00165 13:53:53.691 FileUploadThreadHTTP [DEBUG] --- fileheader end
00166 13:53:53.691 FileUploadThreadHTTP [DEBUG] in UploadFileData.uploadFile (amount:27445, getUploadLength(): 27445)
00167 13:53:53.692 FileUploadThreadHTTP [DEBUG] [HTTPConnectionHelper append]
00167 13:53:53.692 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq--
00168 13:53:53.692 FileUploadThreadHTTP [DEBUG] --- filetail start (len=46):
00169 13:53:53.692 FileUploadThreadHTTP [DEBUG] \r\n
00169 13:53:53.692 FileUploadThreadHTTP [DEBUG] -----pefp46e1ulq--\r\n
00170 13:53:53.693 FileUploadThreadHTTP [DEBUG] --- filetail end
00171 13:53:53.693 FileUploadThreadHTTP [DEBUG] wjhk.jupload2.upload.helper.ProgressBarManager.anotherFileHasBeenSent(): before
call to newlyUploadedFileData.getUploadLength()
00172 13:53:53.693 FileUploadThreadHTTP [DEBUG] ----- Response Headers Start -----
00173 13:53:54.413 FileUploadThreadHTTP [DEBUG] HTTP/1.0 200 OK
00174 13:53:54.413 FileUploadThreadHTTP [DEBUG] Server: Apache/2.2.3 (CentOS)
00175 13:53:54.414 FileUploadThreadHTTP [DEBUG] Last-Modified: Fri, 24 Dec 2010 14:00:59 GMT
00176 13:53:54.414 FileUploadThreadHTTP [DEBUG] ETag: "9-498286a74dcc0"
00177 13:53:54.415 FileUploadThreadHTTP [DEBUG] Accept-Ranges: bytes
00178 13:53:54.415 FileUploadThreadHTTP [DEBUG] Cache-Control: max-age=172800
00179 13:53:54.416 FileUploadThreadHTTP [DEBUG] Expires: Thu, 19 Apr 2012 11:53:53 GMT
00180 13:53:54.416 FileUploadThreadHTTP [DEBUG] Content-Type: text/html
00181 13:53:54.416 FileUploadThreadHTTP [DEBUG] Content-Length: 9
00182 13:53:54.417 FileUploadThreadHTTP [DEBUG] Date: Tue, 17 Apr 2012 11:53:54 GMT
00183 13:53:54.417 FileUploadThreadHTTP [DEBUG] X-Varnish: 1853801809
00184 13:53:54.417 FileUploadThreadHTTP [DEBUG] Age: 0
00185 13:53:54.418 FileUploadThreadHTTP [DEBUG] X-Cache: MISS from cache.avignon.inra.fr
00186 13:53:54.418 FileUploadThreadHTTP [DEBUG] X-Cache-Lookup: MISS from cache.avignon.inra.fr:8080
00187 13:53:54.419 FileUploadThreadHTTP [DEBUG] Via: 1.1 varnish, 1.1 cache.avignon.inra.fr:8080 (squid/2.7.STABLE3)
00188 13:53:54.419 FileUploadThreadHTTP [DEBUG] Connection: close
00189 13:53:54.419 FileUploadThreadHTTP [DEBUG]
00190 13:53:54.420 FileUploadThreadHTTP [DEBUG] ----- Response Headers End -----
00191 13:53:54.420 FileUploadThreadHTTP [DEBUG] ----- Response Body Start -----
00192 13:53:54.420 FileUploadThreadHTTP [DEBUG] SUCCESS
00193 13:53:54.420 FileUploadThreadHTTP [DEBUG] ----- Response Body End -----
00194 13:53:54.421 FileUploadThreadHTTP [DEBUG] HTTP status: 200 OK
00195 13:53:54.421 FileUploadThreadHTTP [DEBUG] After do upload
00196 13:53:54.422 FileUploadThreadHTTP [DEBUG] End of the FileUploadThread
00197 13:53:54.425 FileUploadManagerThreadImpl thread [INFO] Upload finished normally. 1 file(s) uploaded in 0 seconds. Average
upload speed: 2744 (kbytes/s)

```

Dans Silverpeas, au chargement de l'applet voici ce que donne la console java :

```

Module Java 1.6.0_31
Utilisation de la version JRE 1.6.0_31-b04-415-11M3635 Java HotSpot(TM) 64-Bit Server VM
Répertoire de départ de l'utilisateur = /Users/felix[WARN] java.lang.NumberFormatException when getting the buildNumber, while parsing 'true'). Will
return -1
[WARN] java.lang.NumberFormatException when getting the buildNumber, while parsing 'true'). Will return -1
JSEException (class netscape.javascript.JSEException: null) in DefaultUploadPolicy, trying default values.
no navigator found, reading 'debug_cookie' from system properties (null)
JSEException (class netscape.javascript.JSEException: null) in DefaultUploadPolicy, trying default values.
no navigator found, reading 'debug_agent' from system properties (null)
[WARN] java.lang.NumberFormatException when getting the buildNumber, while parsing 'true'). Will return -1

```

Après, un clic droit/coller, c'est le navigateur qui retourne une erreur (fenetre popup) :

```

java.lang.IllegalArgumentException in JUploadPanelImpl.doStartUpload()

```

#### #17 - 10/02/2013 10:03 AM - Miguel Moquillon

- Status changed from Feedback to Closed

La version de Silverpeas ici n'est plus supportée.

Il semblerait néanmoins qu'il y ait encore des problèmes avec l'applet du glisser/déposer sous MacOS X, ce pb est désormais traité par le bug [#4764](#).

#### #18 - 10/02/2013 12:41 PM - Yann Delcambre

Bonjour,

Merci de ne pas fermer mon bug , mais plutot de le rattacher à l autre pour ne pas perdre la tracobilité.

Merci,

Yann DELCAMBRE

#### #19 - 10/02/2013 02:18 PM - Miguel Moquillon

- Status changed from Closed to Feedback

**#20 - 06/10/2015 07:24 PM - Nicolas Eysseric**

- *Tracker changed from Support to Bug*
- *Assignee deleted (Emmanuel Hugonnet)*
- *Target version set to Version 5.15*
- *Navigateur changed from Firefox 4.x to Tous*
- *Votre base de données set to PostgreSQL*

cf [#5710](#)

**#21 - 09/08/2015 01:42 PM - Nicolas Eysseric**

- *Status changed from Feedback to In progress...*
- *Assignee set to Yohann Chastagnier*

**#22 - 09/30/2015 12:31 PM - Nicolas Eysseric**

- *Status changed from In progress... to Closed*
- *% Done changed from 0 to 100*

Grâce à la feature [#5710](#) (HTML5), le glisser/déposer fonctionne bien sous MacOS que ce soit avec Safari ou Firefox.